



Gabrielle Upton
Attorney General

MEDIA RELEASE

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MAKING JURY SERVICE EASIER AND SIMPLER

New technology is dramatically speeding up and simplifying the process of being called for jury service, NSW Attorney General Gabrielle Upton announced today.

“It’s been just over a year since a new online jury management system was introduced and the time savings achieved have exceeded all expectations,” Ms Upton said.

“At the Downing Centre, which is the state’s busiest court, it’s taking less than 30 minutes to check-in up to 300 people for jury service compared to more than 3 hours under the old manual system.”

The check-in process includes verifying identity and eligibility to serve as well as printing a juror card. The majority of people checked in will not be empanelled on a jury.

“Put simply, if you’re not selected to serve on a jury you’ll be able to get back to work or life faster,” Ms Upton said.

Ms Upton today visited the Downing Centre Courthouse to inspect its new \$1.5 million facilities for jurors that include a kitchenette, computer stations and a quiet space.

“Jurors perform an important civic duty and the NSW Government wants to make sure they’re comfortable and well looked after,” Ms Upton said.

“When they’re not required in the court at the Downing Centre, they’ll be able wait in spacious facilities or use their laptop or tablet device to log in to the new jury website.”

The new website, www.juror.nsw.gov.au provides a secure online profile to anyone included on a jury roll in NSW. More than 175,000 people have logged into their profile to update contact details, provide bank account information for direct payment, or to apply to be excused. Jurors can now opt to be contacted by email or SMS with court date reminders and can call a self-service phone line on 1300 780 199.

The new jury management system is also simplifying the process of creating random jury rolls and automatically excluding people ineligible for service due to their criminal history.

“What was once a cumbersome and labour intensive process is now quick and effective, resulting in a faster and more accessible justice system,” Ms Upton said.

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