

Resources

Most resources listed in the 2009 version of the NSW Capacity Toolkit continue to offer the same service or provide the same information. However many have changed their names or contact numbers.

This insert lists updated details of resources referred to in the Toolkit, both throughout and in the 'Other Resources' listed in Section 7.

Advance Care Planning Australia

Ph: 1300 208 582

www.advancecareplanning.org.au

Ageing and Disability Commission

Ph: 1800 628 21

www.ageingdisabilitycommission.nsw.gov.au

Aged Care Quality and Safety Commission

Ph: 1800 951 822

www.agedcarequality.gov.au

AIDS Dementia and HIV Psychiatric Service ADAHPS

Ph: 9382 8600

www.health.nsw.gov.au/adahps

Australian Centre for Disability Law

Ph: 1800 800 708 (NSW only)

www.disabilitylaw.org.au

Australian Financial Complaints Authority

(formerly Banking and Financial Services Ombudsman)

Ph: 1800 931 678

www.afca.org.au

Australian Healthcare and Hospitals Association

(formerly Australian Healthcare Association)

Ph: 6162 0780

www.ahha.asn.au

Australian Medical Association

Ph: 6270 5400

www.ama.com.au

Autism Spectrum Australia (Aspect)

Toll free: 1800 227 328

www.autismspectrum.org.au

Benevolent Society

Toll free: 1800 236 762

www.benevolent.org.au

Carer Gateway

Ph: 1800 422 727

www.carergateway.gov.au

Carers NSW

Ph: 9280 4744

www.carersnsw.asn.au

Council for Intellectual Disability
Ph: 1800 424 065 www.cid.org.au

Council on the Ageing NSW (COTA)
Ph: 9286 3860/1800 449 102 www.cotansw.com.au

Dementia Australia
Ph: 1800 100 500 www.dementia.org.au

Disability Advocacy NSW
Ph/TTY: 1300 365 085 www.da.org.au

Disability Council of NSW
Ph: 8879 9175 www.disabilitycouncil.nsw.gov.au

Diversity Services - NSW Department of Communities and Justice
Ph: 8688 7777 www.justice.nsw.gov.au/diversityservices

Fair Trading NSW
General enquiries: 13 32 20 www.fairtrading.nsw.gov.au

Health Care Complaints Commission
Ph: 1800 043 159 TTY: 9219 7555 www.hccc.nsw.gov.au

HIV/AIDS Legal Centre NSW
Ph: 9206 2060 www.halc.org.au

Information and Privacy Commission NSW
Ph: 1800 472 679 www.ipc.nsw.gov.au

Intellectual Disability Rights Service
Legal help/general enquires: (02) 9265 6350
Justice Support: (02) 9265 6300 or 1300 665 908 www.idrs.org.au

LawAccess NSW
Ph: 1300 888 529 www.lawaccess.nsw.gov.au

Law Society of NSW
Ph: 9926 0300 www.lawsociety.com.au

Legal Aid – Mental Health Advocacy Service Ph: (02) 9745 4277
www.legalaid.nsw.gov.au/what-we-do/civil-law/mental-health-advice

Mental Health Coordinating Council
Ph: 9060 9627 www.mhcc.org.au

Mental Health Carers NSW
Info line: 9332 0700/1300 554 660 www.mentalhealthcarersnsw.org

Mental Health Review Tribunal
Ph: 9816 5955/1800 815 511 www.mhrt.nsw.gov.au

Multiple Sclerosis (MS) Society of NSW
Ph: 1800 042 138 www.ms.org.au

Multicultural Disability Advocacy Association of NSW
Ph: 1800 629 072 www.mdaa.org.au

Multicultural Mental Health Australia
Ph: 6285 3100 www.mhima.org.au

Multicultural NSW - interpreting and translation including Auslan
Ph: 1300 651 500 www.multicultural.nsw.gov.au

National Association of Community Legal Centres
Ph: 9264 9595 www.naclc.org.au

National Association of people with HIV Australia
Ph: 8568 0300 Toll free: 1800 259 666 www.napwa.org.au

National Relay Service
TTY/voice calls: 133 677 Speak & Listen: 1300 555 727
SMS Relay: 0423 677 767

NSW Civil & Administrative Tribunal (NCAT) which consist of the following divisions:

- Administrative & Equal Opportunity
- Consumer & Commercial
- Guardianship

Ph: 1800 003 228 (select appropriate number) www.ncat.nsw.gov.au

NSW Health
Ph: (02) 9391 9000 TTY: (02) 9391 9900 www.health.nsw.gov.au

NSW Ombudsman
Ph: 9286 1000/1800 451 524 www.ombo.nsw.gov.au

NSW Trustee and Guardian - Public Guardian
Tel: 8688 2650 Toll free: 1800 451 510
TTY: 1800 882 889 www.publicguardian.justice.nsw.gov.au

NSW Trustee and Guardian
Ph: 1300 364 103 www.tag.nsw.gov.au

Office of the Australian Information Commissioner (formerly the Office of the Privacy Commissioner)
Ph: 1300 363 992 www.oaic.gov.au

Office of the Legal Services Commission
Ph: 9377 1800/1800 242 958 TTY: 9377 1855 www.olsc.nsw.gov.au

One Door
Ph: 1800 843 539 www.onedoor.org.au

People with Disability Australia
Ph: 9370 3100/1800 422 015
TTY: 9318 2138/1800 422 016 www.pwd.org.au

Physical Disability Council of NSW
Ph: 9552 1606/1800 688 831 www.pdcnsw.org.au

Public Interest Advocacy Centre (PIAC)
Ph: 8898 6500 www.piac.asn.au

Real Estate Institute of NSW
Ph: 9264 2343 www.reinsw.com.au

Centre for Rural and Remote Mental Health
Ph: 6363 8444 www.crrmh.com.au

Self Advocacy Sydney Inc
Ph: 9622 3005 www.sasinc.com.au

Seniors Rights Service
Ph: 1800 424 079 www.seniorsrightsservice.org.au

Supreme Court of NSW
Ph: 9230 8111 www.supremecourt.nsw.gov.au

Synapse
Ph: 1800 673 074 www.synapse.org.au

Tenants Union of NSW - Tenants' Advice and Advocacy Service
Tenants Hotline: 1800 251 101 www.tenants.org.au

Transcultural Mental Health Toll free: 1800 011 511
www.dhi.health.nsw.gov.au/transcultural-mental-health-centre

National Relay Service (NRS)

People who are Deaf or hard of hearing can use the NRS to contact services by calling: 133 677.

People with speech impairments can use the NRS speak and listen service to contact services by calling: 1300 555 727.
